Appln, No.: 10/522,632

Response dated June 24, 2010

Reply to Office Action dated April 12, 2010

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of: Atty. Docket No.: 007511.00014

Andrea CALVI et al.

Serial No.: 10/522,632

Filed: January 24, 2005

For: METHOD AND SYSTEM FOR MONITORING THE QUALITY OF

SERVICE IN TELECOMMUNICATION NETWORKS, COMPONENTS AND COMPUTER PRODUCTS THEREOF

Group Art Unit: 2442

Examiner: Benoit, E.

Confirmation No : 7405

AMENDMENT

U.S. Patent and Trademark Office Mail Stop RCE Randolph Building 401 Dulany Street Alexandria, VA 22314

Sir:

In response to the Final Office Action mailed April 12, 2010 and in conjunction with the RCE being filed herewith, please amend the instant application as follows:

Amendments to the Claims are reflected in the Listing of Claims, which begins on page 2 of this paper.

Remarks begin on page 9 of this paper.

Please charge any fees due, and credit any overpayments made, to Deposit Account No. 19-0733. Any necessary extensions of time are hereby requested.